



SACRED HEART  
CATHEDRAL SCHOOL  
EST. 1956

Dear SHCS Community,

We are excited to share that beginning Monday, August 18, 2025, Sacred Heart Cathedral School and Preschool will officially implement the Raptor Visitor Management System as part of our ongoing efforts to enhance campus safety and security.

All parents, visitors, contractors, and volunteers will be required to check in through the Raptor system when entering either the preschool or LE-8 buildings.

### **Here's how it works:**

- On your first visit, you will need to scan a valid, government-issued photo ID (driver's license, passport, or state-issued ID).
- Once scanned, the system will print a visitor badge with your name, photo, and the reason for your visit.
- After that initial visit, you will receive a personal QR code to streamline future check-ins.

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### **Download the Raptor Mobile App for Faster Check-In**

To make your future visits easier, you can **download** the free Raptor Visitor Management App:

- **iPhone Users:** [Download on the App Store](#)
- **Android Users:** [Download on Google Play](#)

Once you've created your account and linked it with SHCS, your personal QR code will be available in the app for quick and easy check-in at the Raptor kiosk.

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## **Raptor System – Frequently Asked Questions**

### **Q: What is the Raptor system?**

A: The Raptor Visitor Management System helps schools screen and track visitors to ensure campus safety.

### **Q: Do I need to bring my ID every time?**

A: No. Once your ID is scanned the first time, future visits can be completed by scanning your personal QR code at the kiosk.

### **Q: Will I be issued a badge each time?**

A: Yes. You will receive a printed visitor badge on every visit. This badge must be worn while on campus.

### **Q: How secure is my information?**

A: All data is stored securely in compliance with data protection laws. The system performs a safety screening but does not store your ID image.

### **Q: What if I forget my QR code or phone?**

A: You can still sign in by scanning your ID at the kiosk.

### **Q: Is this required for both the preschool and big school?**

A: Yes. The system will be used across all SHCS buildings starting August 18, 2025.

### **Q: Who can I contact with questions?**

A: Our front office staff is happy to help. Please call us at (865) 588-0415.

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Thank you for your support and partnership in keeping SHCS a safe and welcoming place for our students, faculty, and families. We appreciate your cooperation as we implement this important safety measure.

In Christ,  
SHCS Administration

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